



BULK WATER SERVICE

City of Monroe provides contractors a safe and cost effective way to obtain bulk water. The City offers a “self-service” bulk water station at the Operations Center, 2401 Walkup Avenue. You can begin obtaining water at this site 24 hours per day by filling out the pre-printed Bulk Water Station usage form and placing it in the drop box. You will then receive a monthly bill based on a minimum monthly fee (one inch meter charge) plus a usage charge for the amount of metered water used. If you have questions or want more information regarding bulk water service, please call 704-282-4601.

The City maintains a Water Distribution Ordinance to address taking of water from “unauthorized” points of connection. Any customer or outside party who makes an unauthorized connections to the City’s water system will be subject to civil penalties set forth in the Ordinance. The first offense for unauthorized water use would result in a fine of \$100.00; the second would be \$200.00 and the third offense would be \$500.00.

Union County is re-evaluating its bulk water program as of July 1, 2016. Information regarding the status can be obtained by contacting Union County Public Works at 704-296-4210.